#### **Attention to Details**

Ability to efficiently allocate your cognitive resources to achieve thoroughness and accuracy when accomplishing tasks.

Example: Follow production guidelines and specifications to finalize and remove faulty product.

#### **Communications**

Ability to convey thoughts and express ideas effectively in writing and speech as well as fully comprehend what others are saying.

Example: Explain assembly procedures and techniques to other workers.

#### **Customer Service**

Act of providing and delivering professional, helpful, high-quality service and assistance to a customer before, during, and after the goods or services are rendered.

Example: Respond quickly to production timeline inquiries from customers on the phone or email.

## **Good Manufacturing Practices (GMP)**

Knowledge of raw materials, production processes, quality control, costs, and other techniques for maximizing the effective manufacture and distribution of goods.

Example: Follow set traffic patterns for employees to ensure movements don't cause contamination.

### **Operations/Management**

Knowledge and management of elements and activities related to processes, personnel, equipment & technology and location that contribute to the company's functions and profitability.

Example: Estimate the quantity of products to be produced by forecasting demand and the maximum number of goods that can be yielded under normal working conditions.

### **Packaging And Labeling**

Enclosing or protecting products for distribution or storage, sale, and use attaching written, electronic, or graphic communication label on the package.

Example: Electronically label packaged products using the traceability system.

### **Power Tool Operation**

Control the functioning of a tool that is powered by an additional energy source and mechanism.

Example: Repair or replace malfunctioning production or processing machinery.

### **Problem Solving**

Reviewing related information to develop and evaluate options and implement solutions.

Example: Identify and solve production problems caused by machinery.

# **Quality Control/Auditing**

Conducting tests and inspections of products, services, or processes to evaluate quality or performance.

Example: Set-up and check the standard operating procedures (SOPs) and documentation to ensure compliance to in-house specification.

# Troubleshooting/Tech Skills

Capacity to design, set-up, operate, and correct malfunctions involving application of machines or technological systems.

Example: Calibrate, test, repair and maintain circuits, components, analytical equipment and instrumentation.